

Ditlhaka tsa NMG di emelang?

NMG e emela '*Nick, Mark, Geoff*', maina a bathei ba NMG ba ba neng ba simolola kgwebo eo dingwana di ka nna 30 tse di fetileng.

Ba NMG Administrators Botswana ba dirang?

NMG Administrators e neilwe laesense ke Non-Bank Financial Institutions Regulatory Authority (NBFIRA) gore e dire kgwebo ya Retirement Fund Administration mo Riphaboliking ya Botswana go ya ka Karolo Section 21 ya Retirement Funds Act mme ba tsamaisana le melawana e e kwadilweng mo molaong wa dikadimo tsa madi.

A NMG Administrators Botswana ke khamphane ya mono?

Ee. Babereki ba rona botlhe ba kwa NMG Administrators Botswana ke Batswana, ba ba tlhomamisang gore re dira tiro ya botlhowa ya go aga morafe, ka go hira Batswana, re bontsha mekgwa e mentle ya rona ya konokono ya 'Go Dira ka Tsela e e Mosola'.

Beng ba NMG Administrators Botswana ke bomang?

Lecha (Pty) Ltd and NMG Group

A NMG Administrators Botswana ke khamphane ya Aforika Borwa?

NMG Administrators Botswana ke khamphane ya Botswana, e e neilweng laesense ke NBFIRA gore e nne Balaodi ba Letlole la ba ba Rotseng Tiro mo Riphaboliking ya Botswana.

Kgolagano ke eng gareng ga NMG Administrators Botswana le Aforika Borwa?

NMG Administrators Botswana ke karolo ya NMG Group, e e leng khamphane e e nayang kgakololo gongwe le gongwe mo lefatsheng lotlhe le ya motshereganyi, e e nang le dingwaga di le 30 e ntse e dira. Kafa tlase ga NMG Group, go na le NMG Consulting, NMG Capital, NMG Benefits mme jaanong go na le NMG Administrators Botswana. NMG Benefits ke tiro ya Aforika Borwa ya setlhopha seno (e e tswelelang mo Namibia), e e remeletseng mesoleng ya babereki e e tshwanang le Healthcare Consulting, Retirement Fund Consulting, Retirement Fund Administration, Investment Consulting le Actuarial Consulting. NMG Administrators Botswana e dira e sa tshwaragana le NMG Benefits e le karolo e e ikemetseng e le nosi ya setlhopha seno.

A NMG Administrators Botswana e tlhomile CEO?

Ga re ise re tlhome CEO.

A NMG Administrators Botswana e na le diofisi mo Botswana?

Re na le Ofisikgolo e le 1 le Diofisi tsa mo Kgaolong di le 4 mo Botswana. Diofising tseno di mo mafelong a a latelang:

Head office:

Letsema Office Park – Block A

Plot 61920 Fairgrounds

Gaborone

Regional Offices:

Gaborone

Plot 70667, BDC Fairscape Precinct

Ground Floor

P/Bag 7, Poso House

Gaborone

Francistown

Private Bag 0053

Plot 662 – 666, Blue Jacket Square

Blue Jacket Street

Francistown, Botswana

Jwaneng

Private Bag 29, Jwaneng

Plot 5435, Main Mall

Maun

Private Bag 60

Plot 714, Maun CBD

Maun, Botswana

Go fudugela mo go NMG Administrators Botswana go tswa mo go BPOPF go rayang mo malokong a yone le bajaboswa ba bone?

Re tla bo re duela ditleleimi tsotlhe, go ruta maloko, go araba dingongorego, go naya ditshupamolato, go laola go duelwa ga mapenshenara le ditiro tse dingwe tsotlhe tsa tsatsi le letsatsi.

Go tewan fa go twe NMG Administrators Botswana jaanong ke bone balaodi ba letlole la BPOPF?

BPOPF e tla bo e santse e le teng, lefa go ntse jalo go ya ka Section 21 ya Retirement Fund Act, bolaodi jwa Letlole bo tshwanetse go neelwa khamphane e sele gore bo dirwe ke yone. Madi a lona a tla bo a santse a sireletsegile mme le tla bo le ntse le le maloko a BPOPF. Pharologanyo e le nosi fela ke gore dingongorego tsa long tsotlhe, ditshupamelato, go duelwa ga ditleleimi, diformo tsa ITW8 le thuso epe fela e nngwe e le tla e batlang e e amanang le letlole la gago la penshene, di tla tshwanela go isiwa kwa go NMG Administrators Botswana.

Ditirelo tse NMG Administrator Botswana e tlileng go di dira ke dife?

- Taolo ya dituelo tsa seabe sa maloko
- Go kwala, go kwala tsa bosheng, le go tlhokomela direkoto tsa maloko
- Go laola ditsadisomadi tsa go rola tiro ga maloko
- Go kwala tsa bosheng ka direkoto tsa madi
- Lefelo le le botsalano le go ka ikgolagannngwang le lone go bona thuso
- Go dirwa dipalo mabapi le ditshwanelo le tuelo
- Go duelwa ga penshene
- Dituelo tsa ditshwanelo
- Ditirelo tsa Batsamaisi, go akaretsa le dipego ka poloko ya madi le go nna teng kwa dikopanong
- Go dira tumalanong le molao le go bega ka tshwanelo
- Go rutwa ga maloko le dipuisano le ditshupa madi a ditshwanelo
- Dikopano tsa go rulaganya, go tlhatlhoba le dipuisango
- Ditshupa diponelopele
- Thuso mabapi le HR/Payroll

A go raya gore ke ka se tlhoke ke buisana le BPOPF ka tlhamalalo?

O ka ikgolaganya le BPOPF, lefa go ntse jalo, dingongorego tsotlhe di tla romelwa kwa go NMG Administrators Botswana.

A kitso e e neilweng kaga me e tla bo e le kwa BPOPF kgotsa kwa NMG Administrators Botswana?

Direkoto tsa maloko di tla bo di le kwa NMG Botswana mme direkoto tseo di tla bontshiwa BPOPF.

BPOPF yone e tlile go dirang?

BPOPF jaaka letlole la dipenshene, e tla bo e sikara boikarabelo jwa go tlhokomela maloko go ya ka se se letlelelwang ke *Retirement Funds Act*. Go na le tumalano ya maemo a tiro e e tshwanetsweng go dirwa garen gga BPOPF le NMG Administrators Botswana e e tla dirisiwang go tthomamisa gore maloko a direlwa ka tshwanelo.

Tiro ya Batlhokomedi ke eng?

Batlhokomedi ba tshwanetse go laola ditsadisomadi tsa letlole ka tshwanelo go ya ka molao la melao ya letlole go solegela maloko molemo.

Ditleleimi di tlele go dirwa jang?

Fa o tswa mo tirong, tsweetswee ikgolaganye le mohiri wa gago y o tla go nayang kgakololo mabapi le diforomo tse o tshwanetseng go di tlatsa. Mabapi le diforomo tseno, tserna mo webosaeteng eno go di bona <https://www.bpopf.co.bw/downloads>. Go botlhokwa gore o tihomamise gore o ya kwa ofising ya lona ya merero ya babereki (human resources), gore NMG Administrators Botswana e kgone go tsaya diforomo tsa gago tsa tleleimi kgwedi pele ga o tsamaya. Seno se tla tihomamisa gore tleleimi ya gago e dirwa ka tshwanelo le ka botswerere.

Maloko a a beetsweng kwa thoko a ka ya kwa go nngwe ya diofisi tsa rona tsa mo kgaolong go bona thuso (ke gore, mabapi le go dira kopo ya go duelwa ga ditleleimi). Ditleleimi tseno ke tsa go tswa mo Letloleng, go rola tiro ka baka la botsogo kgotsa go fudusetša matlole kwa Matlong a mangwe.

Ke tshwanetse go tla le eng fa ke ya go bona ba NMG Administrators Botswana mabapi le ngongoreko ka penshene ya me?

Go tlhokega ditokumente tse di lateng gore go baakanngwe tshedimosetšo mabapi le tshupo ya ditshwanelo tsa gago:

- Lekwalo le le tihomamisang gore o simolotse tiro ya gago ya ntlha leng
- Khopi e e tihomamisitsweng ya Omang
- Khopi ya tshupo ya ditshwanelo
- Setifikeiti sa lenyalo/Decree Absolute (ya phetolo ya sefane)

BPOPF ke yone e e dirileng gore go dirisiwe babereki ba yone gore go nne botoka go dira ditirelo. Ke kantlhayang fa khamphane e e tihomilweng gore e dirise babereki, e sa newa gore e laole Letlole?

Go dirisiwa ga babereki go dirilwe ka bala ka tshwetšo ya BPOPF ya go tokafatsa gore nako e e direlang maloko tiro ka yone e fokotse dituelo. Boikaelelo e ne e le go fokotsa boleele jwa nako e e tsewang go rarabolola dingongoreto mme go solofelwa gore dituelo tsa go laola Letlole go tla fokotsa gore babereki ba bereke morago ga nako.

Ka 2017, lekgotla le le laolang, NBFIRA le ne la ntsha taolo ya gore matlole otlhe a go rola tiro a tshwanetse go tsamaisiwa ke khamphane e sele. Ka baka leo, BPOPF e ne ya ntsha dithendara, mme go ya ka kitso ya rona, boitseanape le kitso ya tsa maranyane; NMG Administrators Botswana e ne ya neelwa gore e nne yone e e tsamaisang letlole leno.

Ke ka botsa kae dipotšo tse ke nang le tsone ka penshene ya me?

Mabapi le dingongorego dipe fela, maloko a gakololwa gore a ye kwa difosing dipe tsa NMG Administrators Botswana gongwe gongwe mo nageng eno. Re na le diofisi mo Gaborone, Francistown, Maun and Jwaneng (bona ditsela tsa go ikgolaganya le bone mo webosaeteng eno).

Gape maloko a ka kgona go re leletsa Call Centre mo nomorong ya 0800 600 177 (toll free)

Go diragalang fa leloko le tlhokafala?

Fa leloko le tlhokafala, ditshwanelo tsa gagwe tsone di duelwa bajaboswa ba gagwe go ya ka se se letlelelwang ke molao o o laolang ditshwanelo tsa dipenshene. NMG Administrators Botswana e tla bo e dira ditlhotlhomiso tsa go bona gore madiotlhe a leloko a a tshwanetseng go duelwa bajaboswa ke bokae.

A bajabosa ba tla bo ba santse ba na le Madi mo Letloleng?

Ee, ditshwanelo tsa bajaboswa ba dingwaga tse di kwa tlase le ba ditlhaloganyo tsa bone di sa berekeng sentle di tsenngwa mo polokelong madi/letloleng la bajaboswa ke Letlole le le tlhomilweng.

A bajaboswa ba ya kwa BPOPF kgotsa kwa NMG Administrators Botswana?

Bajaboswa kopiwa gore ba ise dingongorego tsa bone tsotlhe kgotsa ditselelelemi kwa NMG Administrators Botswana kgotsa kwa polokelong madi /letloleng la bajaboswa, go direla fa e le gore ditshwanelo tsa batlhokomelwa ba dingwaga tse di kwa tlase mo polokelong madi ya bajaboswa.

Tiro ya go duelwa ga ditseleleimi tsa bajaboswa e dirwa jang.

Batsamaisi ba tshwanetse go itsisiwe ka loso lwa leloko, ke gore ke mohiri fa e le gore ke maloko a a neng a santse a bereka, ke maloko a lelapa fa e le gore moswe e ne e le mopenshenara le leloko le le beetsweng kwa thoko go na le ditokomane tse di tlhomamisang loso (setifikeiti sa loso).

- Go dira ditlhotlhomiso ka go bodiwa ga batho go bona gore batlhokomelwa/bajaboswa ke bomang.
- Ditshwanelo di kgaogangwa go ya ka tshedimosetso e e leng teng e e bontshang kaga bajaboswa ba neng ba tlhokomelwa ke leloko le le tlhokafetseng ka teng go fitlhela a tlhokafala.
- Bajaboswa ba bolelelwa kafa madi a kgaogantswentg ka teng.
- Tuelo e dirwa go ya ka molao (go tshwarwa dipuisano fa go na le madi a a setseng gore go rekwe inshoreense)

BPOPF dirile Phetolo pele ga go Rola Tiro (*Pre-Retirement Switch*). Ke mang yo ke ka ikgolaganyang le ene fa e le gore ke gatla go tsaya tshwanelo eno?

O tshwanetse go ikgolaganya le NMG Administrators Botswana kwa go epe ya diofisi tsa rona tsa mo kgaolong eno. Ba tla go naya kgakololo le go tlatsa lekwelokopo la gago. Tiro ya tlhotlhomisa e

tla simolola mme maloko a a amogelwang a tla newa setifikeiti fa ba ba sa amogelwan bone ba tla itsiwe ka tshwanelo.

A mopenshenara yo o nang le akhaonto ya banka o ka tlhopha gore a duelwe penshene ya gago *prepaid Cash Card* ya BancABC

Ee! Go na le mapenshenara ba ba santseng ba duelwa ka ditšheke mme mapenshenara ano ba kgothalediwa fela thata gore ba dirise dikarata tsa *prepaid cash* go ba tlhofofaletsa dilo. Lefa go ntse jalo, ba ba duelwang ka Dibanka tswa bone le bone ba ka dirisa dikarata tsa cash fa e le gore ba batla go dira jalo.

NMG Administrators Botswana e tla sekaseka ditsela tse dingwe di sireletsegileng tse di ka dirisiwa go duela maloko.

A NMG Administrators Botswana mopenshenara yo o senangt akhaonto ya banka?

Ee, mo nakong eno go na le mapenshenara a a duelwang ka tšheke. NMG Administrators Botswana e tla tswelala e sekaseka ditsela tse dingwe tse di sireletsegileng tsa go duela.

Go duelwa ga ditleleimi go tsaya nako e e kana kang?

Lefa e le gore re dirisa nako e e tsewang ke BPOPF boikaelelo jwa rona ke go fokotsa nako eo gore re tokafatse tirisano ya rona le maloko. Seno ke karolo ya Service Level Agreement (SLA) ya rona le BPOPF.

Go diragalang fa ke kobiwa mo tirong?

Mohiri wa gago o tla kokoanya ditokomane tsotlhe tse di tshwanetseng a bo a romela foromo ya kitsiso e e bontshang kafa o duleng mo tirong ka teng. Go tla lebiwa dingwaga tsa leloko go bona kafa ditshwanelo di tlileng go duelwa ka teng. Fa e le gore dingwaga tsa gagwe di kwa godimo ga dingwaga tsa go rola tiro pele ga nako, leloko leo le tla tshwanelegela ditshwanelo tsa go rola tiro, lefa go ntse jalo, fa e le gore di kwa tlase, tleleimi ya gagwe e tla nna tleleimi ya go tswa mo tirong.

Go diragalang fa ke rotla tiro?

Leloko le tshwanelegela 25% ya ditshwanelo tse di kokoaneng tse go ntshiwang lekgetho mo go tsone mme 75% e e setseng yone e beelwa kwa thoko go fitlhela leloko leo le nna le dingwaga tsa go rola tiro. Gape leloko leo le ka dira tshwetso ya go beela kwa thoko madi ao otlhe kgotsa go fudusetsa 25% mo Letloleng le le kwadisitsweng kgotsa pholisi ya inshorensse ya penshene.

Go diragalang fa ke ka gobala kgotsa ka lwala?

Fa e le gore o leloko le le berekang, mohiri wa gago o tla rulaganya gore o tlhatlhabiwe ke boto ya tsa bongaka go bona gore a o tshwanetse go rolwa tiro kja baka a tsa botsoko kgotsa ga go a nna

jalo. Fa e le gore o rolwa tiro, mohiri wa gago o tla rulaganya ditokomane tsotlhe tse di tlhokegang gore di akanyediwe ke Batlhokomedi ba Letlole go dumelela seo.

Fa e le gore o leloko le le beetsweng kwa thoko, o tshwanetsse go ya kwa go epe ya diofisi tsa NMG Administrators Botswana tsa mo kgaolong mme go tla dirwa dithulaganyo gore o sekasekiwe ke moitseanape mongwe yo ene o tla dirang dikakantsho ka go kwalela Batlhokomedi ba Letlole go dumelela kgotsa go sa dumelele seo.

Go diragalang fa ke na nna le kotsi?

Thulaganyo go ya golafala ka baka la bolwetsi e tla bo e simolola, go ya ka seemo sa gago sa boleloko.

Ke tshwanetse go dirang go tlhomamisa gore mohiri wa me ruri o tsenya madi mo letloleng la me la pensheme?

Maloko a tshwanetse go leba selipi sa bone sa tuelo ya kgwedi kgwedi le kgwedi gto bona gore a madi a penshene a gogilwe.

Fa go sa nna jalo, leloko le tshwanetse go buisana le ofisi ya HR.

Ke ka tsaya kgato efe jaaka leloko la letlole la BPOPF fa mohiri wa me a sa duele?

Go tsenya madi a penshene mo letloleng ga mohiri ke karolo ya tumalano ya gago le mohiri wa gago mme o tshwanetse go begela mohiri wa gago kwantle ga go dia nako gore o se ka wa latlhegelwa ke madi.

Ke tshwanetse go dirang gore ke bone tshupa-ditshwanelo ya me?

Ditshupa-ditshwanelo di romelwa kwa malokong ka ditsela tse di farologaneng. Di ka nna tsa tsewa kwa mohiring wa gago, tsa amogelwa ka poso kgotsa ka imeile. NMG Administrators Botswana e tshwaragane le go rulaganya tsela e maloko a ka kgonang go bona ditshupa-ditshwanelo tsa bone ka yone fa ba di batla.

Ke ka kgona go bona jang madi a ke nang le one mo matloleng a a kwa thoko?

Ditshupa-ditshwanelo di romelwa kwa malokong a a beetsweng kwa thoko ka poso kgotsa ka diimeile, lefa go ntse jalo, leloko el ka kopa tshupo ya madi a a leng teng bosheng kwa ofiseng epe fela ya mo kgaolong. Mo nakong e e tlanbg, re tla rulaganya gore go nne le tsela ya inthaneteng e e letlelelang malokok go bona diakhaonto tsa bone.

A ditseleimi di tla duelwa botoka go na le jaaka di duelwa mo nakong eno?

Boikaelelo jwa rona ke go tokafatsa nako e ditseleimi di duelwang ka yone go dirisiwa thekenoloji le ditsamaiso tse di siameng sentle tsa tsamaiso ya letlole go tlhomamisa gore maloko a direlwa ka

tsela e e tokafetseng. Nako e go duelwang ka yone le ditiro tseo di tla sekasekiwa nako le nako ka go baya leitlho dipegelo tsa maloko nako le nako.

Fela jaaka go ntse ka phetogo e e bakiwang ke phuduko ya mofuta ono, go ka nna ga nna le mathata kwa tshimologong mo malatsing a ntlha a go fudusa ditirelo. Re ikuelwa ka boikokobetso gore lo re tsenyetse diatla metsing fa re ntse re leka go rarabolola mangwe le mangwe a mathata ano.